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Dear Medchart Users,

It has been much longer than usual since the last program update. I have undertaken a major rewrite of the software that has now passed beta testing and is finally ready for general use.

My plan was to apply for PITO funding from the BCMA but I was not surprised to be excluded from the group of 6 vendors that were accepted. In any case Medchart now has all of the features required for PITO except your data is located in your office rather on a remote computer (ASP) accessed over the Internet. This configuration is much faster but depends on the user to backup data (this can be set to run automatically). I will later make the ASP (remote data) an option- details will be below.

Previously the Medchart database engine used Microsoft Access 2003 but I have now switched to MS SQL server 2005 . This is an 'industrial strength' database used by large corporations that is much more reliable and faster than the old engine. Where previously my personal office database would crash every month or two this version has not had a problem in over 18 months.

The downside is that installation is more complex. Installation on Windows Vista and XP is fairly straightforward but Windows 2000 needs a number of extra files loaded to function properly. I will help with installation in Victoria and will find some IT contacts (or make a 'house call') for offices that are out of Victoria.

Some new features are listed below:

- new SQL server database engine
- chronic disease section much improved to take advantage of the new GP chronic care fee items
- new fee schedule (another revision is scheduled for July 2008)
- schedule improvements and new setup wizard
- multi doctor offices handled much better

- billing more robust including ongoing backups, claim checks
- form letter creator
- private invoices improved
- Rx section revised
- Notes section revised- includes prescriptions with each days' progress notes
- lab results improved
- support for multiple in boxes for a clinic- a result can be sent to 1 or more MDs
- audit trail for changes to notes etc. This now complies with requirements set out by the College of Physicians and Surgeons of BC.
- All data tagged by user entering or editing data
- improved recalls
- runs on Windows Vista
- many old familiar bugs have been removed

Over the years the program has become more complex and some useful features are buried behind several levels of menus. My next task is simplifying the user interface for speed and efficiency. This work will hopefully be completed in the fall and made available to current users (a less complex update) at no extra charge. I also plan on expanding the software, getting some help with support and development to enhance the capabilities of the program.

As different users have different requirements there will be several program versions available. A summary is below:

Version	Database	Features	Cost
Medchart 14	Access 2003	Medchart 12 with updated fee schedule but no other changes	150.00
Medchart 14+	Access 2003	Medchart 12+ (EMR) with updated fee schedule but no other changes	175.00
Medchart 14 SQL	SQL server 2005	The preferred version for billing use and has all of the new features. It is being actively updated and improved.	200.00 per data center (unlimited number of users)
Medchart 14+ SQL	SQL server 2005	Billing + EMR This is the preferred version for paperless charting and has all of the new features. It is	300.00 per user or full-time equivalent

		being actively updated and improved. <ul style="list-style-type: none"> ● Download lab results from Pathnet, Medinet ● prescriptions ● patient rosters ● notes ● recall lists 	
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Which version is best?

- **Simple billing, no new features needed:** Medchart 14
- **Routine office billing and scheduling:** Medchart 14 SQL
- **Billing and EMR (paperless charting):** Medchart 14+ SQL. It may be advantageous to use this version for FP offices who need to create rosters of patients for the CDM fee items

Disks will be mailed after July 1, 2008. I will initially send an update for Medchart 12 with the new fee schedule and arrange installation of SQL server for offices switching to Medchart 14 SQL. If you are 'computer savvy' you can install SQL server yourself- it is available as a free download from Microsoft. I will include full details with the update. For other offices I will install the database (or arrange installation) for a one-time \$100 fee. **SQL server does not need to be re-installed for any future versions of Medchart.**

The possible ASP version of Medchart would have your data located on a server outside of your office accessed by high speed Internet. Data backup and maintenance would be handled by professionals. Speed would be slower but should be fast enough for most users. Speed is of course dependent on the speed of your Internet connection. An additional cost of \$15- 25 per month (depending on the number of users choosing this option) would be required. The \$100 installation charge would not apply to this version. Please indicate on the order form if your are interested in this option and I will send more details.

If you have any questions re the best version to use please give me a call.

Sincerely,

G. Luco M.D.

System Requirements

Version	Windows	Other
Medchart 14	2000, XP, Vista	500 MB memory
Medchart 14 +	2000, XP, Vista	500 MB memory
Medchart 14 SQL	Windows 2000 Professional with SP4, Windows XP with Service Pack 2 or later, Vista Home Basic and above (SQL Express SP1 and SQL Express SP2)	<ul style="list-style-type: none"> • 1000 MB memory, 2.0 GHz processor, second hard drive advisable • Super VGA (1,024x768) or higher-resolution video adapter and monitor • Microsoft Internet Explorer 6.0 SP1 or later
Medchart 14 SQL +	Windows 2000 Professional with SP4, Windows XP with Service Pack 2 or later, Vista Home Basic and above (SQL Express SP1 and SQL Express SP2)	<ul style="list-style-type: none"> • 1000 MB memory, 2.5 GHz processor, second hard drive recommended • Super VGA (1,024x768) or higher-resolution video adapter and monitor • Microsoft Internet Explorer 6.0 SP1 or later
Medchart 14 SQL ASP (internet)	2000, XP, Vista	500 MB memory, 2.0 GHz processor. High speed Internet connection

Re. Medchart 14 SQL+ number of users:

- each full-time MD (who will access the database at the same time)= 1 user
- walk-in clinic with a different MD each day: one user for each locum or MD using the software simultaneously
- MD locum performing holiday relief (*if you can find one!*)- no extra charge
- Any number of billing clerks, or MOAs can access the database at any time

Medchart 14 order form

Name: _____

Address: _____

City: _____

Postal Code: _____

optional:

phone _____

fax _____

email _____

Medchart 14	\$150
Medchart 14 +	\$175
Medchart 14 SQL (billing)	\$200
Medchart 14 SQL+ (billing+ EMR)	\$300 per (simultaneous)MD user
Optional on-site installation of SQL server (for both versions Medchart 14 SQL)	\$100

All the above options include support and updates for at least 12 months

Total..... _____

Please make checks payable to Luco Software Inc.

I would be interested in the ASP (Internet) version